



NEW MEXICO GAS COMPANY

ORIGINAL RULE NO. 11

METER READINGS AND TESTINGS

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- (a) The reading of the meter is conclusive as to the quantities of gas delivered to the customers unless the meter is not functioning or is registering more than two (2) percent fast or two (2) percent slow.
- (b) Any meter in service found to be registering more than two (2) percent fast or two (2) percent slow shall be immediately removed or repaired. The Company may, at its option, test any meter at any time and as often as it sees fit. The Company will also, upon the request of any customer, remove (if necessary) and test such customer's meter, once without charge during any eighteen (18) month period. If the customer requests that additional tests be conducted during said eighteen (18) month period, the utility may charge the customer a special service charge, to cover the expense of testing and (if necessary) removing and replacing the meter. Any special service charge so made shall be refunded to the customer if his meter upon test is found to have been registering more than two (2) percent fast or two (2) percent slow. The customer shall be advised that he or his representative may be present when the meter is tested. A report of the results of any test conducted pursuant to the request of a customer shall be made to the customer and to the Commission within 10 days after the completion of the test. A record of such report and a record of each requested test shall be kept on file by the utility.

EFFECTIVE

JAN 30 2009

REPLACED BY NMPRC
BY FL0 08 00078-UT

Advice Notice No. 1

Ryan Shell
V.P. Controller & Treasurer
New Mexico Gas Company